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Day 01

Chancellor Two

Session 1 (14.45 – 15.45)

Monday, 29 October 2018

Session Chair : Dr. Mirza Satria Buana / Dr. Rosihan Adhani

Track Business

| Paper ID | Author | Media | Paper Title |
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| ICM18119 | Muhammad Hudaya | Oral Presentation | Exploring accountability system in the public sector: A review of literature |
| ICM18122 | Arief Budiman | Oral Presentation | Blood Donating Behavior in Indonesia: Theory of Planned Behavior Perspective |
| ICM18124 | Tinik Sugiati | Oral Presentation | Product Knowledge, Loyalty Program and Customer Satisfaction Study on Alfamart's Customer In Banjarmasin, South Kalimantan |
| ICM18155 | Benny Hutahayan | Oral Presentation | Entrepreneurial Intention of Jakarta Citizen |
| ICM18141 | Nur Widyawati | Oral Presentation | Readiness for loading and unloading equipment, weather and time Arrival of Dry Bulk Ship Against Waiting Time Berth at Terminal Jamrud Tanjung Perak Branch |
| ICM18142 | Meyti Hanna Ester Kalangi | Oral Presentation | Analysis of Brand Image and Service Quality on Brand Trust Honda Motor |
| ICM18138 | Rizki Nurannisa Heryanti | Oral Presentation | Education Analysis, Work Experience, and Training on Work Productivity |
| ICM18143 | Kajanto | Oral Presentation | Corporate Social Responsibility on Company Image in PT Meiko Ekspres Surabaya |
| ICM18146 | kadek Pusparini | Oral Presentation | Analysis of Product and Quality Personal Selling on Purchase Decisions |
| ICM18139 | Soedarmanto | Oral Presentation | The Modification Information System Model in Indonesian Tax Information System |
| ICM18144 | Juli Prastyorini | Oral Presentation | Company and Corporate Social Responsibility Image to Loyalty of Service Users PT. Pelindo III |
| ICM18147 | Iwan Sabatini | Oral Presentation | Analysis of Receivables and Current Debt on Profitability in PT. Java Shipping Lines Surabaya |
| ICM18140 | Wulyo Raharjo | Oral Presentation | Labor Gang Number and Equipment Capacity on Loading and Unloading |

The Modification Information System Model in Indonesian Tax Information System

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Abstract

Background – Directorate General of Tax (DGT) as an institution that contributes the largest state revenues is expected to perform better to secure the state revenues.

Purpose – This study was conducted to find empirical evidence on the success of public sector information system, specifically in Indonesian Tax Authority, Directorate General of Taxes

Design/methodology/approach – The data were collected by survey questionnaires through email and social media application among Account Representatives (ARs) in DGT. The responses of AR were analyzed using a structural equation modeling with Varian's approach, partial least square technique to test the hypotheses. Originality of this study can be found in mixing two model in IS that thought deductively related, success model and trust model. The second part is the analysis data with structural equation model (SEM) Varian's.

Findings – The result of this study indicates that mixing the two models can create new model of information system success model with trusting belief as intervening variable latent. All hypothesis indicate significant positively interrelationship among variable latent.

Research limitations – Amount of respondent is few caused by unadequate time for gathering dates. It is suggested for next researchers to do the replicative research with the other working system environment and getting more respondents

Originality/value – This research echoes the importance of modified information system in rapid growth of information technology.

Keywords: System Quality, Information Quality, Service Quality, Individual Impact